## EXHIBIT 49

From: McDonald, Tom [/O=MCKESSON/OU=NORTH AMERICA/CN=RECIPIENTS/CN=TOM MCDONALD]

**Sent**: 1/19/2011 7:03:27 PM

To: Gustin, Dave [dave.gustin@mckesson.com]; Dominguez, Jeni [jeni.dominguez@mckesson.com]; Bohlinger, John

[john.bohlinger@mckesson.com]; Boness, Matt [matt.boness@mckesson.com]; Clearwater, Bob [bob.clearwater@mckesson.com]; Duvall, Ron [ronnie.duvall@mckesson.com]; Falco, Duncan [duncan.falco@mckesson.com]; Glover, Jeffrey [jeffrey.glover@mckesson.com]; Harrop, Brett [brett.harrop@mckesson.com]; Hunley, Larry [larry.hunley@mckesson.com]; Kleinow, Todd [todd.kleinow@mckesson.com]; Kramer, Jake [jake.kramer@mckesson.com]; Schrick, Todd [todd.schrick@mckesson.com]; Vital, Ruben [ruben.vital@mckesson.com]; Escalante, Ed [ed.escalante@mckesson.com]; Marshall, JeffL [jeffl.marshall@mckesson.com]; Post, Mike

Subject: West Region Discussion Regarding ServiceFirst Customer Interaction in Support of CSMP

[mike.post@mckesson.com]; McDonald, Tom [tom.mcdonald@mckesson.com]

**Location**: 877-684-9625 # pass 825255

**Start**: 1/25/2011 6:00:00 PM **End**: 1/25/2011 6:30:00 PM

Show Time As: Busy

Required Gustin, Dave; Dominguez, Jeni; Bohlinger, John; Boness, Matt; Clearwater, Bob; Duvall, Ron; Falco, Duncan; Glover,

Attendees: Jeffrey; Harrop, Brett; Hunley, Larry; Kleinow, Todd; Kramer, Jake; Schrick, Todd; Vital, Ruben; Escalante, Ed;

Marshall, JeffL; Post, Mike

When: Tuesday, January 25, 2011 11:00 AM-11:30 AM (GMT-07:00) Mountain Time (US & Canada).

Where: 877-684-9625 # pass 825255

Note: The GMT offset above does not reflect daylight saving time adjustments.

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Call topic; National expansion of the Service First Threshold Warning Report Calls

- \* Discuss current status of SerrviceFirst (SF) related to customer contact
- Our ongoing effort to standardize regulatory practices
- \* Staffing involved with regulatory support
- \* Training completed with the SF support team.
- Regional differences related to CSMP customer communication.
- \* Successes and learnings from previous rollouts of the North East, South East, and North Central Regions
- \* The need for consistency in the CSMP program.
- \* SF makes the fact finding call; they do not make any decisions regarding the increase. That still happens only after due diligence.

The SOP for SF has been made and distributed to the DRA team.

<<CSMP Pilot Program SOP.pdf>>